

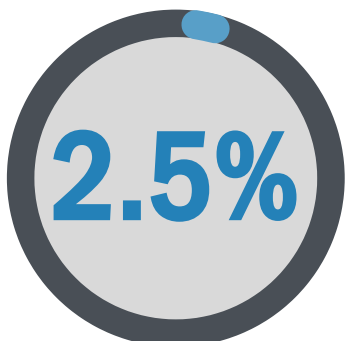
Performance Report

Employment Scorecard

July 2023



Labor Market Data



Unemployment rate

4,597,232

Labor force



66.7%

Labor force participation rate

11,601

Initial claims

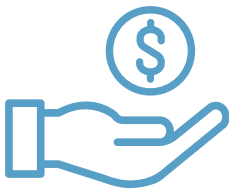
78,914

Continued claims

Unemployment Insurance

22M

Total benefits paid



5,449

Unpaid pending claimst



61,096

Pending appeals dockets*



Customer Call Center Data

29,088

Total calls handled



16.5 min

Average wait time for all calls

Workforce Services Data



30,205

Customers serviced in Virginia Workforce Connection



2,985

New employment services customers



4

New trade impacted workers enrolled



980

New intensive reemployment customers



281

Veterans with significant barriers to employment served

\$17,402,000



Work opportunity tax credits awarded

†as of 7/31/2023
*as of 7/31/2023