

Performance Report

Employment Scorecard



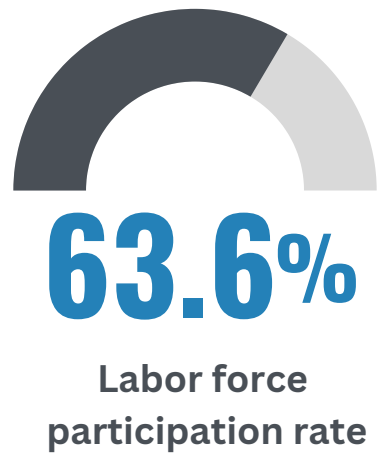
SEPTEMBER 2022

Labor Market Data



4,346,936

Labor force



12,073

Initial claims

55,920

Continued claims

Unemployment Insurance

18.5 M

Total benefits paid



645

Unpaid pending claims[†]



101,154

Pending appeals*



Customer Call Center Data

76,347

Total calls handled



18.08 min

Average wait time for all calls

Workforce Services Data



13,210

Customers serviced in Virginia Workforce Connection



14,961

New employment services customers



5

New trade impacted workers enrolled



325

New intensive reemployment customers



524

Veterans with significant barriers to employment served

18,781,800



Work opportunity tax credits awarded