

Performance Report

Employment Scorecard

AUGUST 2022

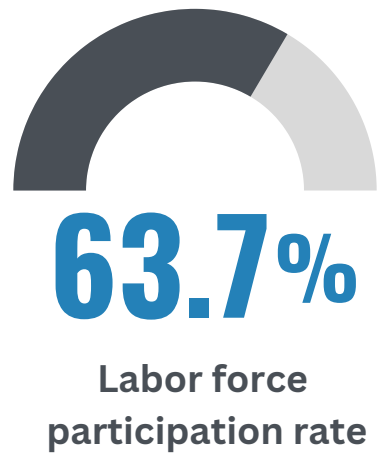


Labor Market Data



4,346,858

Labor force



28,304

Initial claims

77,703

Continued claims

Unemployment Insurance

19.4 M

Total benefits paid



169

Unpaid pending claims[†]



99,927

Pending appeals*



Customer Call Center Data

94,395

Total calls handled



13.93 min

Average wait time for all calls

Workforce Services Data



11,627

Customers serviced in Virginia Workforce Connection



2,215

New employment services customers



7

New trade impacted workers enrolled



489

New intensive reemployment customers



405

Veterans with significant barriers to employment served

16,239,000



Work opportunity tax credits awarded