



Performance Report: July

Measure

Data

| Unemployment Insurance | |
|-------------------------------|---------------|
| Total Benefits Paid | \$ 14,885,607 |
| Unpaid Pending Claims | 507† |
| Pending Appeals | 82,806* |

| Customer Contact Center Data | |
|-------------------------------------|----------|
| Total Calls Handled | 97,171 |
| Average Wait Time for all Calls | 9.13 min |

| Labor Market Data | |
|--------------------------------|-----------|
| Initial Claims | 17,908 |
| Continued Claims | 66,698 |
| Unemployment Rate | 2.7 % |
| Labor Force | 4,354,174 |
| Labor Force Participation Rate | 63.8 % |

| Workforce Services Data | |
|---|---------------|
| Customers Served in Virginia Workforce Connection | 11,811 |
| New Employment Services Customers | 4,424 |
| New Intensive Reemployment Customers | 350 |
| New Trade Impacted Workers Enrolled | 5 |
| Veterans with Significant Barriers to Employment Served | 225 |
| Work Opportunity Tax Credits Awarded | \$ 14,489,400 |

† as of 08/02/2022
* as of 07/30/2022