

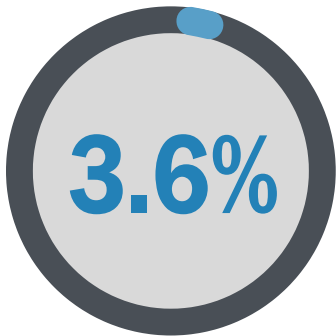
# Performance Report

## Employment Scorecard

July 2025



### Labor Market Data\*



Unemployment rate

4,552,304

Labor force



64.9%

Labor force participation rate

13,470

Initial claims

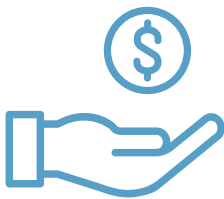
104,686

Continued claims

### Unemployment Insurance

31M

Total benefits paid



3,945

Unpaid pending claims†



1,203

Pending appeals  
dockets\*



### Customer Call Center Data

30,054

Total calls handled



5:38min

Average wait time for all calls