

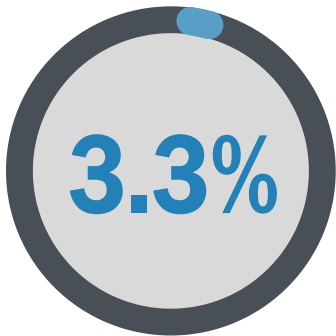
Performance Report

Employment Scorecard

April 2025



Labor Market Data*

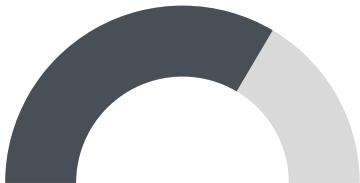


3.3%

Unemployment rate

4,579,104

Labor force



65.4%

Labor force participation rate

13,104

Initial claims

88,306

Continued claims

Unemployment Insurance

25M

Total benefits paid



3,845

Unpaid pending claims†



1,029

Pending appeals
dockets*



Customer Call Center Data

35,490

Total calls handled



6:40min

Average wait time for all calls