

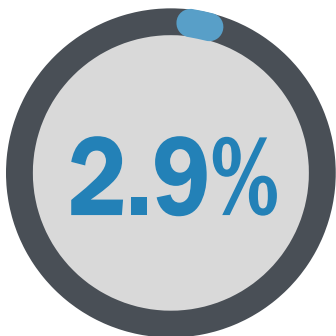
Performance Report

Employment Scorecard

November 2024



Labor Market Data

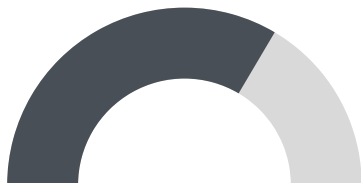


2.9%

Unemployment rate

4,578,676

Labor force



66.0%

Labor force participation rate

9,086

Initial claims

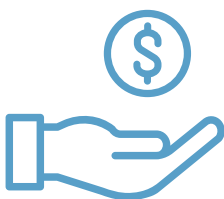
74,140

Continued claims

Unemployment Insurance

24M

Total benefits paid



3,600

Unpaid pending claims†



2,111

Pending appeals dockets*



Customer Call Center Data

20,937

Total calls handled



9:30min

Average wait time for all calls