

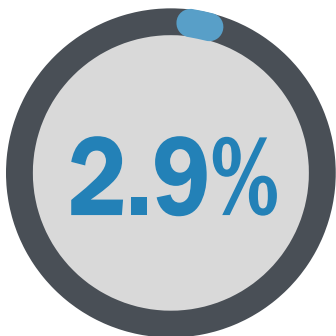
Performance Report

Employment Scorecard

October 2024



Labor Market Data

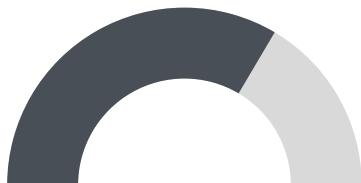


2.9%

Unemployment rate

4,575,255

Labor force



66.0%

Labor force participation rate

13,459

Initial claims

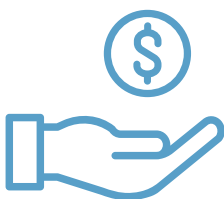
78,462

Continued claims

Unemployment Insurance

24M

Total benefits paid



3,758

Unpaid pending claims†



3,345

Pending appeals dockets*



Customer Call Center Data

27,709

Total calls handled



11:31min

Average wait time for all calls