

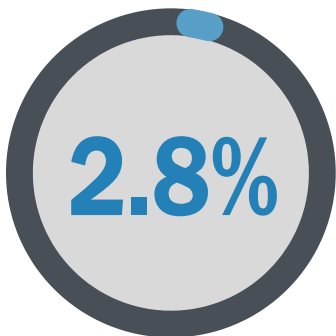
Performance Report

Employment Scorecard

August 2024



Labor Market Data



2.8%

Unemployment rate

4,568,536

Labor force



66.0%

Labor force participation rate

10,297

Initial claims

78,706

Continued claims

Unemployment Insurance

22M

Total benefits paid



3,734

Unpaid pending claims†



6,681

Pending appeals dockets*



Customer Call Center Data

23,305

Total calls handled



8:57min

Average wait time for all calls