

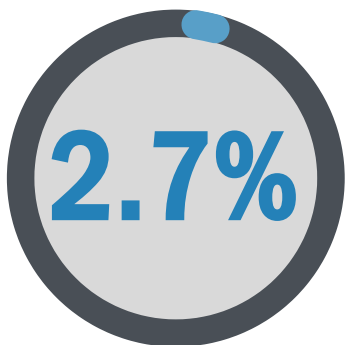
Performance Report

Employment Scorecard

June 2024



Labor Market Data



Unemployment rate

4,574,821

Labor force



66.2%

Labor force participation rate

9,692

Initial claims

65,263

Continued claims

Unemployment Insurance

22M

Total benefits paid



3,487

Unpaid pending claims†



11,031

Pending appeals dockets*



Customer Call Center Data

23,257

Total calls handled



7:53min

Average wait time for all calls

Workforce Services Data



23,073

Customers serviced in Virginia Workforce Connection



3,638

New employment services customers



4

New trade impacted workers enrolled



1,175

New intensive reemployment customers



401

Veterans with significant barriers to employment served

\$8,049,200



Work opportunity tax credits awarded